



- Service Area:** Aboriginal Community Engagement, Public Participation and Facilitation
- Project:** Guidelines Supporting the Socio-Environmental Regulatory Process in Latin America
- Client:** Canadian International Development Agency
- Location:** Sub-Andean Countries of South America

The partners of **the human environment group (HEG)** have extensive experience in the application of alternative dispute resolution methods, including facilitation for synergy groups.

HEG facilitates processes to create synergy groups by focusing on issues where different groups' interests converge. Once the groups have agreed to work together, HEG consultants use participative methods to guide everyone to apply creative solutions and take full advantage of opportunities for the benefit of all parties involved.

Using the synergy group approach, partners of HEG facilitated the development of a series of guidelines to serve as reference documents to facilitate and improve relationships between the oil and gas industry and Indigenous peoples. The project involved bringing together industry, government, and Indigenous peoples from Ecuador, Peru, Colombia, Venezuela, and Bolivia to discuss topics related to public consultation, conflict resolution, compensation, social impact assessments, and the development of social performance indicators.